



Attachment "A"

Trash Pickup Specification Sheet for MUD 19

Residential Recycling & Refuse of Texas is honored to have you as a new customer. Our main goal is customer service and doing the task right. If we ever fall short of your expectations please give our office a call at 1-866-516-9805 and let us know. We will work harder to ensure your satisfaction.

1. First day of service will be April 3, 2017.
2. Trash collection days are Monday and Thursday.
3. Residents must place items out by 7:00 am.
4. Residents will provide their own trash containers.
5. Up to four (4) cans of properly contained household waste each weighing less than 40 pounds will be accepted for weekly pickup.
6. Yard waste will be collected at the curb and must be placed in sturdy plastic bags weighing no more than 40 pounds.
7. All branches and tree trimmings should be no more than 3 inches in diameter and no longer than four (4) feet in length. Bundles must be securely tied and weigh less than 40 pounds and placed curbside.
8. Bulk items will be picked up curbside once a week on Thursday. There is a limit of one bulk item per household per week.
9. Excluded items: It is illegal to transport any hazardous waste in a trash truck and dispose of it in a landfill. Hazardous waste includes: medical waste, any appliance containing Freon, acids, car batteries, dead animals, and chemicals of any kind, car parts, car tires, and construction trash (includes concrete, large quantities of carpeting, fencing, rolls of carpet or any construction type material or debris). Toxic or radioactive waste, paint, petroleum products or filters are not accepted. Other excluded items include: Large pieces of glass (must be broken down in smaller pieces and placed in a closed box and labeled), large sofas and sleepers over five (5) feet in length, furniture with metal frames and other metal items, improperly contained animal waste (must be placed in a sealed bag to be serviced).
10. Any CFC (Freon) item must be properly tagged by a certified technician that all Freon has been properly removed in accordance with the Federal Clean Air Act regulations. If items are not tagged, they will be left at curb.
11. Bulk items which are too large for Contractor to put in with the normal weekly pickup may be collected separately upon request. Party requesting service will be billed separately at a negotiated price depending on size, quantity and handling required to remove and dispose of item(s).
12. Holidays observed are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. If the holiday falls on a scheduled pickup day, service will resume the next scheduled collection day following the holiday.